



IMMORTAL BELOVED

Immortal Beloved LLC.
5429 S US HWY 421
Delphi, IN 46923
Date: June 1, 2020
www.immortal-beloved.com

Terms and Conditions Warranty Agreement

Immortal Beloved, LLC.

I. Warranty Period and Conditions of Replacement

Immortal Beloved LLC. Monument Tributes (monument mounted busts) when properly secured and mounted are warranted for a period of 20 years. Premature wear including coating degradation, structural failure and excessive color fading will qualify the original purchaser for a full replacement tribute. "Properly mounted" is defined as exactly following the mounting process as described by the manufacturer. Extreme environmental conditions representing a non-typical cemetery environment will be reviewed at time of warranty request and may invalidate warranty. Within the warranty period the product may be replaced up to 3 times without additional cost to the purchaser. The original item must be returned for evaluation prior to approval of any warranty claim. Damages related to vandalism or theft will not be covered by the manufacturer but are often covered under homeowner's insurance policies.

II. Original Image Rights

Customer or customer representative are solely responsible for contacting and securing approval to mount and display the tribute.

III. Deposits and Returns

All products are 80% refundable if not fully satisfied within 30 days of receipt. Product must be returned to manufacturer for a return to be considered.

IV. Local Mounting and Display Considerations

Customer or customer representative are solely responsible for contacting and securing approval to mount and display the tribute.